
SnapNames Customer Support [IEML-1494947]

2 ileti

SnapNames Support <partnersupport@snapnames.com>
Yanıtlama Adresi: partnersupport@snapnames.com
Alıcı: selimerman@gmail.com

1 Eylül 2025 22:22



Dear Selim Erman Duranay,

Thank you for contacting SnapNames . We are committed to creating the best experience for you.

Apologies, no search results were generated when we look up for a SnapNames account with the login ID of selimerman. Please double check if this is the right login ID.

Kind Regards,

JClaire
SnapNames Support

How did you find my response?  | 

From: Selim Erman DURANAY <selimerman@gmail.com>
Date: Monday, September 01, 2025 09:11 AM
To: partnersupport@snapnames.com <partnersupport@snapnames.com>
Subject: Re: SnapNames General Support [IEML-1491909] [IEML-1492947]

My main account, "Selimerman," which I want to use, is still inactive. I'm receiving the following warning when attempting to reset my password. Can you reactivate my account?

Your SnapNames Account has been SUSPENDED. Please contact SnapNames Customer support to re-enable your account.

Thank you

From: Selim Erman DURANAY <selimerman@gmail.com>
Date: Friday, August 29, 2025 10:09 AM
To: partnersupport@snapnames.com <partnersupport@snapnames.com>
Subject: Re: SnapNames General Support [IEML-1491909] [IEML-1492947]

My main account, "Selimerman," which I want to use, is still inactive. I'm receiving the following warning when attempting to reset my password. Can you reactivate my account?

Your SnapNames Account has been SUSPENDED. Please contact SnapNames Customer support to re-enable your account.

Thank you

From: partnersupport@snapnames.com <partnersupport@snapnames.com>

Date: Thursday, August 28, 2025 09:39 AM

To: Selim Erman DURANAY <selimerman@gmail.com>

Subject: Re: SnapNames General Support [IEML-1491909] [IEML-1492947]

Dear Selim Erman Duranay,

Thank you for contacting SnapNames. We are committed to creating the best experience for you.

I am happy to help you with this.

I am sorry, the domain name KizilayAvm.com does not have an active auction for the name as of this moment.

You can add the domain to your backorder if you have not done so yet. If we are successful in acquiring the domain, you will receive an email notification that outlines the auction start time and details on how to participate as long as the domain is in your backorder.

A backorder request is an expression of interest in a domain name. By placing a backorder, a customer has placed a commitment to participate in an auction and pay at least the minimum bid amount if the domain becomes available and the backorder meets the listed minimum bid amount. The customer has the option of retracting a backorder until the published deadline and time posted, if the backorder bid was at the minimum bid amount.

Placing a backorder for a domain name may result in an auction between all parties who backordered a specific domain meeting the minimum bid requirements, when the domain becomes available on our platform. If there is only one backorder request for a domain, the domain will be fulfilled at the backorder price if it meets the minimum bid. If there are multiple backorder requests at or above the minimum bid amount, a 3-day domain auction will be held for the registration rights to the domain.

If you need additional assistance please reply to this email and provide us with the User Name/Login ID and the name on the account.

For assistance in the future please log into your account to send a support ticket and include your Login ID/UserName. We are happy to help!



Our FAQ - <https://snapnames.com/faqs.action#>

Our Terms: <https://www.snapnames.com/legal/legal.jsp>

Link to how our search works -<https://snapnames.com/help/howDoesSearchWork.jsp>

I hope this information has been helpful. We appreciate your business!

Kind Regards,
Melissa
SnapNames
Customer Support

How did you find my response?  | 

From: Selim Erman DURANAY <selimerman@gmail.com>
Date: Thursday, August 28, 2025 06:12 AM
To: partnersupport@snapnames.com <partnersupport@snapnames.com>
Subject: Re: SnapNames General Support [IEM-1491909] [IEM-1492947]

Can you please activate my user name : selimerman account.

Could you also inform me about KızılayAvm.com's auction? What is the expected auction date?

Thank you

From: partnersupport@snapnames.com <partnersupport@snapnames.com>
Date: Wednesday, August 27, 2025 12:35 PM
To: Selim Erman DURANAY <selimerman@gmail.com>
Subject: Re: SnapNames General Support [IEM-1491909] [IEM-1492947]

Dear Selim Erman Duranay,



Thank you for contacting SnapNames. We are committed to creating the best experience for you. I am happy to help.

I was unable to locate the username selimerman@gmail.com. Could you provide the username related to your email?

I hope this information has been helpful. We appreciate your business!

Kind Regards,

Akhia
Customer Support
SnapNames.Com

How did you find my response?  | 

From: Selim Erman DURANAY <selimerman@gmail.com>
Date: Wednesday, August 27, 2025 04:12 AM
To: partnersupport@snapnames.com <partnersupport@snapnames.com>
Subject: Re: SnapNames General Support [IEM-1491909]

Hello,

Could you please activate my username at selimerman@gmail.com? Also, despite connecting the backorder information for kizilayavm.com, which I've placed a backorder order for at networksolutions.com, I couldn't find it in my user account. I would be very grateful if you could fix that as well.

I'm waiting for the auction for this domain. If there's a fast-track purchase option, I wouldn't want to wait. I'd appreciate it if you could provide some information.

Thank you.

From: partnersupport@snapnames.com <partnersupport@snapnames.com>

Date: Tuesday, August 26, 2025 04:50 PM

To: Selim Erman DURANAY <selimerman@gmail.com>

Subject: SnapNames General Support [IEML-1491909]

Dear Valued Customer ,

Thank you for contacting SnapNames. We are committed to creating the best experience for you.

I am happy to help you with this.



I am sorry, it is one account per customer.

Unfortunately, we are unable to process your request based on the information that has been provided.

Please reply to this email and provide us with the User Name/Login ID and the name on the account for the one single account you wish to use.

I hope this information has been helpful. We appreciate your business!

Kind Regards,
Melissa
SnapNames
General Support

How did you find my response?  | 

From: Selim Erman DURANAY <selimerman@gmail.com>

Date: Tuesday, August 26, 2025 01:14 AM

To: mysupport <mysupport@snapnames.com>

Subject: My account has been suspended - selimerman@gmail.com

Hi,

My accounts (seedbilgi, seedtr, selimerman, seedbilgiteknolojileri) have been suspended. I entered credit card information for each of them, and small payments were made. Can you unlock my accounts (specifically, selimerman@gmail.com). I'm also waiting for an auction for kizilayavm.com. I linked it to one of my accounts through a backorder order I placed on networksolutions.com.

Can I get information about this?

Thank you

--

Selim Erman Duranay

Genel Müdür

Seed Bilgi Teknolojileri A.Ş.

Ofis : +903125033353

Cep : +905342318056

Ankara Teknoloji Köprüsü Kuluçka Merkezi,

İlkadım Mah. Yeşil Vadi Cad. No:41 Ofis No:36

06450 Çankaya / Ankara

bilgi@seedbilgiteknolojileri.com



Selim Erman DURANAY <selimerman@gmail.com>

Alıcı: partnersupport@snapnames.com

3 Eylül 2025 21:02

Can you please activate SeedBilgi UserId.

Thank you

SnapNames Support <partnersupport@snapnames.com>, 1 Eyl 2025 Pzt, 22:22 tarihinde şunu yazdı:

[Alıntılanan metin gizlendi]

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Selim Erman Duranay

[Alıntılanan metin gizlendi]

Ofis : 03125033353

Cep : 05342318056

Ankara Teknoloji Köprüsü Kuluçka Merkezi,

İlkadım Mah. Yeşil Vadi Cad. No:41 Ofis No:36

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